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Shalushri M

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# SUMMARY

Quality Engineer with 3+ years of experience in Manual Testing, ETL Testing, SQL, API, JIRA, ALM, Azure DevOps, communication, and time management. Proven ability to identify and troubleshoot application issues and evaluate the effectiveness of test cases. Experienced in creating and executing test plans to ensure the quality assurance of the products and services.

# EXPERIENCE

## Associate

## Cognizant Technology Solution - YUM brands – Taco Bell Jan 2024 – Present, United states

* Taco Bell is an American chain of fast-food restaurants based in Irvine, California, and a subsidiary of Yum! Brands, Inc. The restaurants serve a variety of Mexican and Tex-Mex foods that include tacos, burritos, quesadillas, and nachos.
* Performed test execution in Emulator, POS, KISOK and Web applications.
* Proficient in utilizing test management tools to organize, execute, and document test cases in QMetry
* Ensuring thorough testing coverage and accurate defect tracking in JIRA and follow up until the defects are closed by using dashboard.
* Involved in Scrum call on daily basis to understand project requirement.
* Skilled in implementation business scenarios and validating the application to enhance software functionality and user experience as a manual tester.
* Automated the testcases using Automation framework in selenium.

### Cognizant Technology Solution - Darden Restaurants April 2022 – Dec 2023, United States

* Darden Restaurants is the premier full-service dining company, operating over 1500 locations.
* Engaged in daily Scrum calls to collaborate with teams, providing updates on testing progress, identifying and contributing to sprint planning as a manual tester.
* Providing mentorship and guidance to interns and junior testers to enhance their testing skills, troubleshoot issues, and ensure alignment with project objectives and quality standards.
* Interacted with the client to understand the business scenarios and delivered the project with good quality.
* Identified and addressed design gaps in the application by coming up with new business scenarios which boosted 15% of application performance.
* Expertise in Bug Reporting & tracked defect status with the help of dashboard using Bug tracking tools like Azure Devops, Jira, ALM.
* Knowledge in SQL database testing.
* Performing Functional and Regression testing for every release.
* Doing Smoke testing After every roll out.

## Programmer Analyst

### Cognizant Technology Solution - Papajohns July 2021 - March 2022, United States

* Papa johns is a leading pizza delivery company in the United States and Canada.
* Responsible for test planning, creating test cases, test execution, test reports based upon the project requirement.
* Providing guidance to Interns and Junior testers.
* Writing extensive bug reports in defect reporting tools JIRA.
* Logged critical defect which increases the application performance by 15%.

# EDUCATION

## Bachelor Of Engineering

Sri Shakthi Institute of Engineering and Technology • Coimbatore • 2021 • 8.28

# CERTIFICATIONS

* Earned SQL basic batch certificate in Hackerrank
* Earned JAVA basic batch in Hackerrank
* API Postman Fundamental Expert Certificate
* Udemy-Understanding on database concepts and SQL programming.

# SKILLS

### Technical Skills: Azure Devops, JIRA, ALM, Postman API Testing, SQL, Selenium

**Soft Skills: Communication, TEAM WORK, TIME MANAGEMENT, PROBLEM SOLVING Languages: Tamil, Telugu, English**

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